

# Synergy

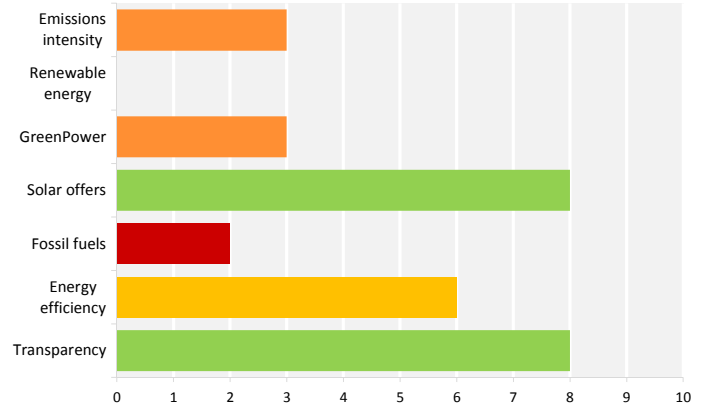
Score: 4.2 Rank: 16/23

Operates in: WA  
Responded to survey: NO

## KEY POINTS

- Solar export prices better than national average and solar offer equitable with non-solar offer
- Provides excellent energy efficiency information to customers via website, and offers some products and services
- Investments in coal power stations and CSG, though emissions intensity slightly below NEM average
- Produces a sustainability report (via parent company) and reports emissions intensity but not environmental targets/performance
- Low proportion of GreenPower sales (relative to total retail sales)
- Supported weakening of the RET (via parent company)
- Policy position on coal, CSG and native forest wood waste unknown

## CRITERIA SCORES



## DATA

EMISSIONS INTENSITY	Value	Score
Emissions intensity of assets	0.853 tCO <sub>2</sub> e/MWh sent out	3.4
<b>Criteria score:</b>		<b>3.4</b>

RENEWABLE ENERGY (RE)	Value	Score
Position on RET	Reduce	0
Position on SRES	Not support	0
Future RE investment plans	No plan/ response	0
<b>Criteria score:</b>		<b>0</b>

GREENPOWER (GP)	Value	Score
Residential GP price (100%)	Unknown	0
Equitable Residential GP offer	Yes	10
Total GP sales	0.2% of total sales	1.7
Proportion 100% GP equivalent	Unknown	0.0
Offers competing products	No	10
<b>Criteria score:</b>		<b>2.8</b>

DISTRIBUTED GEN (SOLAR)	Value	Score
Solar export price diff	1 c avg diff from mean state price	6.8
Equity of solar offer	\$0.00 avg diff from non-solar offer	10
<b>Criteria score:</b>		<b>8.4</b>

FOSSIL FUELS	Value	Score
Position on CSG	No position (Not public)	5.0
Position on coal	No position (Not public)	5.0
Investment in CSG	Current: Unknown; Plans: Unknown	0
Investment in coal	Current: Unknown; Plans: Unknown	0
Native forests position	No position	0
<b>Criteria score:</b>		<b>2.0</b>

ENERGY EFFICIENCY	Value	Score
Position on state EE schemes	No position	5.0
Penalties in state EE schemes	Unknown	0
Accessibility of online information	Homepage (clear)	10
Amount of online information	Excellent	10
Products and services offered	Limited/other	7.0
<b>Criteria score:</b>		<b>6.0</b>

TRANSPARENCY	Value	Score
Type of sustainability reports	Sust info in Annual Report	6.0
Sustainability info in reports/website	1 of 3 types of information	5.0
Publicly discloses emissions intensity	Yes	10
<b>Criteria score:</b>		<b>7.8</b>

*Note that these are the raw scores out of 10 for each sub-criteria, which are then weighted to produce the criteria scores and final overall score (see Results Explainer)*

## NOTES

N/A

## METHODOLOGY COMMENTS

- As one of only two retailers in WA, Synergy's solar export price is compared to the average of all retailers in the Guide, rather than a state average.

# Results Explainer

**Score:** Overall score, combining weighted criteria scores

**Rank:** Position out of 23 included retailers

Operates in: [STATES]  
Responded to survey: [YES/NO]

## KEY POINTS

- Notes on any good/excellent aspects of performance by the retailer
- Notes on any average aspects of performance by the retailer
- Notes on any poor aspects of performance by the retailer
- Notes on any neutral aspects of the retailer

The section below presents the retailer's datapoint for each sub-criteria, and the raw score out of 10 received for that sub-criteria. Weightings are then applied to each sub-criteria in order to calculate each criteria score. The criteria scores are then weighted again to produce the overall score. See Methodology for details of weightings.

## DATA

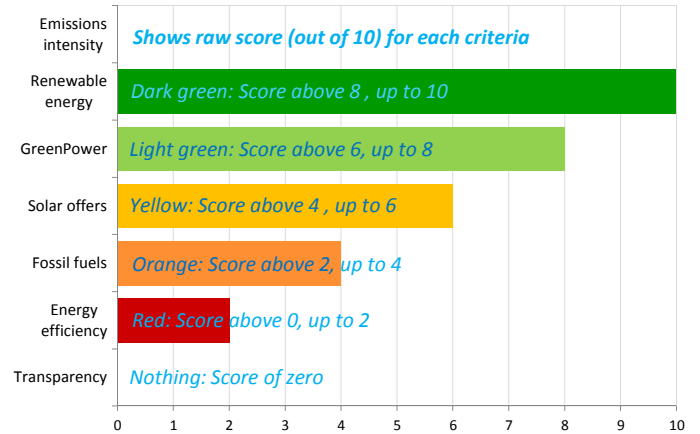
EMISSIONS INTENSITY	Value	Score
Emissions intensity of assets	Datapoint	Raw
		<b>Criteria score:</b> Raw

RENEWABLE ENERGY (RE)	Value	Score
Position on RET	Datapoint	Raw
Position on SRES	Datapoint	Raw
Future RE investment plans	Datapoint	Raw
		<b>Criteria score:</b> Raw

GREENPOWER (GP)	Value	Score
Residential GP price (100%)	Datapoint	Raw
Equitable Residential GP offer	Datapoint	Raw
Total GP sales	Datapoint	Raw
Proportion 100% GP equivalent	Datapoint	Raw
Offers competing products	Datapoint	Raw
		<b>Criteria score:</b> Raw

DISTRIBUTED GEN (SOLAR)	Value	Score
Solar export price diff	Datapoint	Raw
Equity of solar offer	Datapoint	Raw
		<b>Criteria score:</b> Raw

## CRITERIA SCORES



FOSSIL FUELS	Value	Score
Position on CSG	Datapoint	Raw
Position on coal	Datapoint	Raw
Investment in CSG	Datapoint	Raw
Investment in coal	Datapoint	Raw
Native forests position	Datapoint	Raw
		<b>Criteria score:</b> Raw

ENERGY EFFICIENCY	Value	Score
Position on state EE schemes	Datapoint	Raw
Penalties in state EE schemes	Datapoint	Raw
Accessibility of online information	Datapoint	Raw
Amount of online information	Datapoint	Raw
Products and services offered	Datapoint	Raw
		<b>Criteria score:</b> Raw

TRANSPARENCY	Value	Score
Type of sustainability reports	Datapoint	Raw
Sustainability info in reports/website	Datapoint	Raw
Publicly discloses emissions intensity	Datapoint	Raw
		<b>Criteria score:</b> Raw

## NOTES

Notes providing additional context to retailer's datapoints and/or performance, reflecting additional comments by retailer in the survey

## METHODOLOGY COMMENTS

Notes on any assumptions/adjustments to methodology for this retailer, eg. assumptions for missing/unclear data, manipulation of data supplied in different formats etc