

Click Energy

Score: 4.7

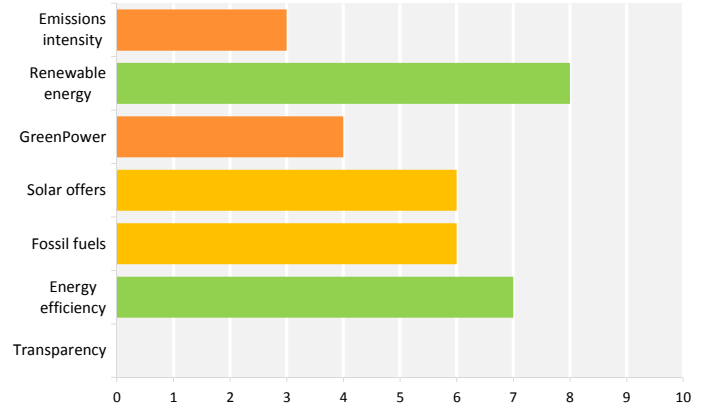
Rank: 12/23

Operates in: NSW, QLD, VIC, SA
Responded to survey: YES

KEY POINTS

- Supported expansion of the RET
- Provides only basic energy efficiency information to customers via website and does not offer products and services
- Does not offer same discounts on GreenPower tariffs, resulting in high cost of GreenPower
- Low proportion of GreenPower sales (relative to total retail sales)
- Solar export price(s) somewhat above state average(s) but solar offers substantially more expensive than non-solar offers
- Publicly promotes CSG as important to Australia's energy mix
- Does not report sustainability information in any form

CRITERIA SCORES



DATA

EMISSIONS INTENSITY	Value	Score
Emissions intensity of assets	0.909 tCO2e/MWh sent out	3.0
		Criteria score: 3.0

RENEWABLE ENERGY (RE)	Value	Score
Position on RET	Expand	10
Position on SRES	Support	10
Future RE investment plans	General intentions	2.0
		Criteria score: 8.0

GREENPOWER (GP)	Value	Score
Residential GP price (100%)	8.16 c/kWh premium	6.7
Equitable Residential GP offer	No	0
Total GP sales	0.2% of total sales	1.7
Proportion 100% GP equivalent	25% GP customers on 100% equiv.	2.5
Offers competing products	No	10
		Criteria score: 3.8

DISTRIBUTED GEN (SOLAR)	Value	Score
Solar export price diff	3.4 c avg diff from mean state price	9.3
Equity of solar offer	\$166 avg diff from non-solar offer	3.6
		Criteria score: 6.4

FOSSIL FUELS	Value	Score
Position on CSG	Supports (Public)	1.0
Position on coal	Not support (Not public)	9.0
Investment in CSG	Current: No; Plans: No	9.0
Investment in coal	Current: No mining; Plans: No	9.0
Native forests position	No position	0
		Criteria score: 5.6

ENERGY EFFICIENCY	Value	Score
Position on state EE schemes	Supports	10
Penalties in state EE schemes	No	10
Accessibility of online information	Homepage (footer)	8.0
Amount of online information	Basic	4.0
Products and services offered	None	0
		Criteria score: 7.4

TRANSPARENCY	Value	Score
Type of sustainability reports	N/A, no reporting	N/A
Sustainability info in reports/website	0 of 3 types of information	0
Publicly discloses emissions intensity	N/A, no generation assets	N/A
		Criteria score: 0

Note that these are the raw scores out of 10 for each sub-criteria, which are then weighted to produce the criteria scores and final overall score (see Results Explainer)

NOTES

- Click Energy is a private company, established with joint private equity ownership, including Angeleno Group, RobecoSam and Cleantech Ventures. RobecoSam and Cleantech have investments in generation assets.
- Click reports that they have the highest solar export tariff available to residential solar customers in the markets they operate in. However any benefits to solar customers are offset by the much higher tariff costs in solar offers compared to non-solar offers.

METHODOLOGY COMMENTS

- Click did not provide information on size or type of generation assets owned by parent companies, so was therefore assigned average emissions intensity of NEM.
- Click does not offer 100% GreenPower, only 25% GP, and does not charge an additional premium. Instead they have a specific GP tariff, which does not attract the same discount(s) as their standard market offer. The cost of the missing discount (s) is approx 2.04 c/kWh for 25% GP, thus the equivalent price for 100% GP is calculated as 8.16c/kWh.
- Click Energy does not produce formal reports (such as Annual Reports/Sustainability reports) and therefore was not scored on type of sustainability reports.

Results Explainer

Score: Overall score, combining weighted criteria scores

Rank: Position out of 23 included retailers

Operates in: [STATES]
Responded to survey: [YES/NO]

KEY POINTS

- Notes on any good/excellent aspects of performance by the retailer
- Notes on any average aspects of performance by the retailer
- Notes on any poor aspects of performance by the retailer
- Notes on any neutral aspects of the retailer

The section below presents the retailer's datapoint for each sub-criteria, and the raw score out of 10 received for that sub-criteria. Weightings are then applied to each sub-criteria in order to calculate each criteria score. The criteria scores are then weighted again to produce the overall score. See Methodology for details of weightings.

DATA

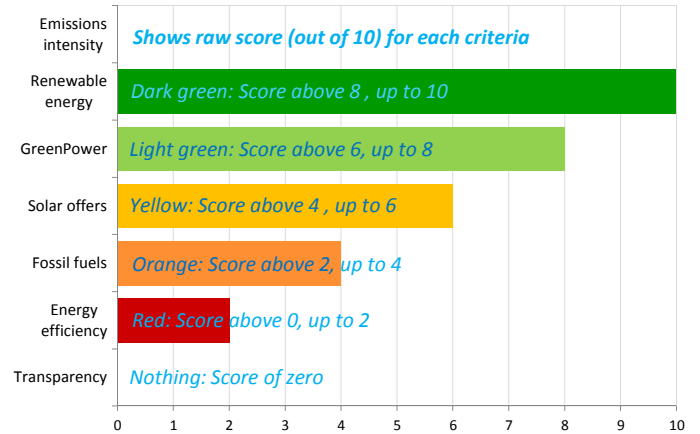
EMISSIONS INTENSITY	Value	Score
Emissions intensity of assets	Datapoint	Raw
		Criteria score: Raw

RENEWABLE ENERGY (RE)	Value	Score
Position on RET	Datapoint	Raw
Position on SRES	Datapoint	Raw
Future RE investment plans	Datapoint	Raw
		Criteria score: Raw

GREENPOWER (GP)	Value	Score
Residential GP price (100%)	Datapoint	Raw
Equitable Residential GP offer	Datapoint	Raw
Total GP sales	Datapoint	Raw
Proportion 100% GP equivalent	Datapoint	Raw
Offers competing products	Datapoint	Raw
		Criteria score: Raw

DISTRIBUTED GEN (SOLAR)	Value	Score
Solar export price diff	Datapoint	Raw
Equity of solar offer	Datapoint	Raw
		Criteria score: Raw

CRITERIA SCORES



FOSSIL FUELS	Value	Score
Position on CSG	Datapoint	Raw
Position on coal	Datapoint	Raw
Investment in CSG	Datapoint	Raw
Investment in coal	Datapoint	Raw
Native forests position	Datapoint	Raw
		Criteria score: Raw

ENERGY EFFICIENCY	Value	Score
Position on state EE schemes	Datapoint	Raw
Penalties in state EE schemes	Datapoint	Raw
Accessibility of online information	Datapoint	Raw
Amount of online information	Datapoint	Raw
Products and services offered	Datapoint	Raw
		Criteria score: Raw

TRANSPARENCY	Value	Score
Type of sustainability reports	Datapoint	Raw
Sustainability info in reports/website	Datapoint	Raw
Publicly discloses emissions intensity	Datapoint	Raw
		Criteria score: Raw

NOTES

Notes providing additional context to retailer's datapoints and/or performance, reflecting additional comments by retailer in the survey

METHODOLOGY COMMENTS

Notes on any assumptions/adjustments to methodology for this retailer, eg. assumptions for missing/unclear data, manipulation of data supplied in different formats etc